



Vodacom Group Environmental Policy Statement

At Vodacom Group through our purpose to connect for a better future, we aim to leverage digital technologies to drive inclusion into the future for the betterment of people and the planet.

We recognise that, by providing and maintaining a communications network infrastructure and services to meet the need of the customers includes accepting responsibility for the environmental impacts associated with our activities, products and services. We are working to minimise the environmental footprint of our operations, our products and services, and in our value chain.

We provide connectivity and digital solutions that help to enable the climate transition, we seek to improve the circularity of the technology we use and sell, and we aim to empower others to reduce their emissions, improve the efficiency of their resource usage and to work with others to protect nature.

This policy statement sets out our commitment to protecting the planet. It applies to all entities under Vodacom Group's operational control. It also aligns with general environmental management system (ISO 14001:2015) practices which includes governance, implementation monitoring, maintenance, and improvement processes.

Policy Statement

We will:

- Aim to achieve net zero greenhouse gas (GHG) emissions for our direct operations (scope 1 & 2) by 2035 through the decarbonisation strategy in line with our science-based target, and to work with those in our value chain in their emissions reduction efforts. This contributes to the Vodafone Group 2040 target that has been validated Science Based Targets initiative.
- Aim to match the grid electricity we use with renewable sources and support the renewable energy transition in the countries where we operate.
- Measure and analyse the GHG emissions of our business activities in conjunction with other climate change mitigation and adaptation efforts.
- Protect the environment and biodiversity, preventing pollution and the application of the waste management principles to reduce, re-use and recycle wherever practicable, and to ensure unavoidable waste is disposed of responsibly.
- Conduct environmental impact assessments and cooperate with the relevant authorities to minimise negative impacts on biodiversity.
- Measure and analyse water use from our business activities, and explore appropriate measures to reduce water consumption, improve efficiency, re-use water and harvest rainwater where practical.
- Comply with applicable compliance obligations, domestic and international environmental laws, codes of best practice and standards to which we subscribe.
- Provide a framework for continual environmental and energy management system improvement related to objectives, targets, policies, and practices, allowing for the adoption of new ideas and innovation.

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- Regularly monitor and audit our environmental management system to improve our environmental performance and to correct non-conformities identified.
- Report and communicate with our key stakeholders transparently and honestly.
- Adopt a procurement programme which considers the environmental impact of products and services and supports the purchase of sustainable products including opportunities to adopt circular business practices to reduce demand for virgin materials, safeguarding supply and further reducing our impacts.
- Engage stakeholders across our value chain to raise awareness of the environmental impacts of their activities and encourage them through capacity building on environmental issues to minimise those impacts.

This policy will be reviewed on a regular basis to evaluate continued relevance and to monitor compliance.

Shameel Joosub
Group Chief Executive Officer

16 October 2024

Date