

18 March 2015

Dear Supplier / Business Partner

BRIBERY AND CORRUPTION

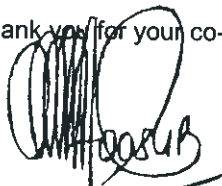
Vodacom is committed to achieving and maintaining the highest standards of corporate governance, particularly in respect of compliance with ethical and legal requirements. Moreover, corporate responsibility is a part of our credo "The Vodacom Way" and is therefore a part of everything we do as South Africa's leading cellular operator. Our success has been a product of a joint commitment of all our business partners, suppliers, vendors, contractors, franchisees and service providers who play an important and valued role in our continuing business success. However, for us to continue to provide the best service and technology to customers today, as well as in the future, it is critical that we respond to the increasing challenges and requirements of an ethical and legal nature. These challenges cannot be met by Vodacom alone; we need the cooperation and support of our business partners.

One of the key areas of concern in corporate governance is the prevention of corruption. As you may be aware, the South African civil society has joined the global community in calling for the private and public sectors to collaborate to combat and prevent corruption. The Government has also responded by promulgating anti-corruption laws and adopting related policies. Vodacom's operations are governed by South African law, as well as some foreign laws having extra-territorial effect.

At Vodacom, we support and foster a culture of zero tolerance towards bribery and corruption in all our activities. It is for this reason that Vodacom has implemented an Anti-Corruption Compliance Program which aims to limit Vodacom's exposure to the risk of bribery and corruption. As our business partner we encourage you to regularly communicate the risk of bribery and corruption to your teams, business partners, agents, suppliers or parties acting on behalf of your organization and Vodacom and to also be vigilant and report any suspicion of bribery or corruption by employees or representatives of Vodacom. You are welcome to report incidents of impropriety via the Speak Up Hotline, **0800 990 520**, which we have set up for this purpose. All callers' identities will remain anonymous.

We urge you to remember that by assisting us in this manner, you are helping us establish and maintain quality of business relationships that will enhance all of our abilities to shape our business and legal environment by demonstrating that we – the business community- can be trusted to adhere to sound, ethical and responsible business practices and comply with the law. Adopting this "Vodacom Way" will assist us to achieve supply chain excellence, deliver innovative products and services and, remain the cellular service provider of choice to our subscribers.

Thank you for your co-operation and assistance.



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